

Rights & Responsibilities

Know your rights and responsibilities as a recipient of CSKT Tribal Health

You have the right to...

- Be treated with respect, consideration, and dignity that reflects your values and preferences
- Be treated in a safe setting regardless of race, color, ethnicity, culture, language, sex, age, religion, sexual orientation, gender identity and/or expression, physical or mental disability, socioeconomic status, diagnosis, source of payment for care, marital or parental status, or veteran's status
- Receive information about your health and treatment and to participate in healthcare decisions, including the right to refuse treatment
- Privacy- you must give permission before information about you is shared with others not directly involved in your care
- Confidentiality- messages between you and your provider: health records, test results, and x-rays are private, except when required by law
- Prepare with your provider "Advance Directives-" this tells your providers what you want us to do if you are unable to make medical decisions on your own
- Receive services in a clean, safe, and comfortable environment that maintains the highest standard of cleanliness and sanitation
- Be free from all forms of abuse or harassment and financial exploitation
- File a complaint and know that complaints will not affect your ability to get health care here, nor will complaints affect how you are treated
- Be reasonably accommodated for sensory or physical disability, limited ability to communicate, cultural differences and request an interpreter if you need assistance
- Know the name and role of each person participating in your care
- Know about your medications, any equipment used, and community resources you might need

You are responsible for...

- Your own behavior- Treat the staff with respect and courtesy
- Releasing information related to past health problems to help staff provide better health care
- Making sure you understand the directions and treatment goals given by your provider- understanding the risks of *not* following through with care plan
- Informing Health Center staff of health insurance
- Providing supervision for children
- Following your Treatment Plan as agreed upon between you and your provider
- Complying with the posted rules
- Obtaining referral information, knowing your appointment date/time, keeping your appointment, and calling to cancel/change appointment
- Letting a staff member know if you don't understand what you are being told
- Telling us everything you know about your health
- Letting a staff member know if there are any changes in your condition
- Participating in your health care by making decisions, following directions and accepting responsibilities for your choices
- Respecting the rights and privacy of others

**Tribal
Health**



CONFEDERATED
SALISH AND
KOOTENAI
TRIBES